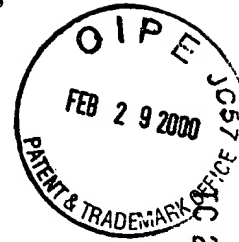


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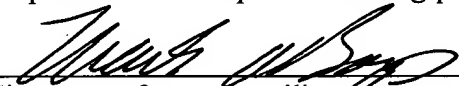
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Date of Deposit: 02/29/2000
Ref: Case Docket No.: P3251
First Named Inventor: Igor Neyman, et al.
Serial Number: 08/928,861
Filing Date: 09/12/1997
Title of Case: Improved Call Center Apparatus and Functionality in Telephone

I hereby certify that the attached papers are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. 1.10 on the date indicated above and addressed to the Commissioner of Patents and Trademarks, Washington D.C. 20231

1. Request to file a Continued Prosecution Patent Application.
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3. Preliminary Amendment.
4. Petition for Extension of Time to Respond for 2 months.
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